**Hazem Gamal, Chief Operating Officer**

**Short Form Biography**

Hazem Gamal is a founding member of The Forum and has been a continual driver of its growth and maturity since its inception in 2003. Initially the senior representative for OppenheimerFunds until 2017, he grew to be a leader in the development of the original Siebel CRM user group, its long-time incarnation as The CRM Forum and now as The SME Forum.

Throughout this time, he has provided guidance, mentorship, facilitation, and participation in various aspects of the organization’s events and services over the years.  In 2018 Hazem took over leadership and primary responsibilities for running the organization from Tony Busacca, also an original and founding member.